



February 18, 2020

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd
Chief Clerk/Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Report after Restoration of Natural Gas Service
Docket No. NDI-2020-____-G

Dear Ms. Boyd:

Dominion Energy South Carolina, Inc. ("DESC") hereby submits the following written report in compliance with Public Service Commission of South Carolina ("Commission") Regulation 103-414, which requires DESC to notify the Commission and the South Carolina Office of Regulatory Staff ("ORS") by telephone of "any interruption of [natural gas] service affecting its entire system or major division thereof, or any major community or any important division, consisting of at least fifty customers, of a community . . . as soon as practicable after it comes to the attention of [DESC]" and to provide a complete written report to the Commission and ORS after restoration of service, if the interruption of service is more than six hours in duration.

On the morning of February 11, 2020, at 11:09 a.m., DESC received notice that a local water utility had pulled a ¾-inch steel natural gas service line from an 8-inch steel main on Barre Street in downtown Charleston, South Carolina, resulting in a leak. DESC arrived on site at 11:24 a.m. and secured the leak at approximately 9:00 p.m. on February 11, 2020, by operating three valves and installing a stopper fitting, which resulted in the loss of service to 78 customers. In compliance with Commission Regulation 103-414, DESC provided telephonic notice to the Commission and the ORS of the interruption of natural gas service affecting more than fifty (50) customers as a result of a damaged natural gas line on Barre Street in Charleston, South Carolina.

DESC made the necessary repairs, and natural gas service was restored to the damaged section of the main at approximately 4:30 a.m. on February 12, 2020. DESC began the process of restoring service to customers at approximately 6:00 a.m. on February 12, 2020. At approximately 5:30 p.m. that day, natural gas service had been restored to 56 of the 78 affected customers. The remaining 22 affected

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customers were not present to allow DESC access for service to be restored; service to those customers was restored once those customers contacted DESC to arrange access.

DESC's investigation as to the cause of the damage revealed that the natural gas line was unmarked. Although the local water utility requested a locate ticket prior to its excavation work, the excavation work that damaged the line occurred outside the area noted on the locate ticket.

By copy of this letter and pursuant to Commission Regulation 103-414, DESC is providing the ORS with this report.

If you have any questions, please do not hesitate to contact us at your convenience.

Very truly yours,

A handwritten signature in dark ink, appearing to read "Matthew W. Gissendanner". The signature is fluid and cursive, with the first name "Matthew" being the most prominent.

Matthew W. Gissendanner

MWG/kms

cc: Jeffrey Nelson, Esquire
Vernon Gainey, South Carolina Office of Regulatory Staff
(all via electronic mail and First-Class U.S. Mail)